



# CRIME & SAFETY IN RICHMOND



# PANDEMIC CHANGED EVERYTHING

- ONLINE MEETINGS
- ONLINE REPORTING
- IMPACTED JUSTICE SYSTEM AND SAFETY NET
- “NEW NORMAL”



# City of Richmond

- Roughly 130 police officers total
- Major functions include Patrol & Investigations
- Common crimes are property crime, and violent crime
- Crime Prevention can impact crime, particularly property crime

# Operational Changes to Police Department

- Additional Swing Shift Team on Weekends
- Re-Structure of Investigations



# Changes in Service Delivery

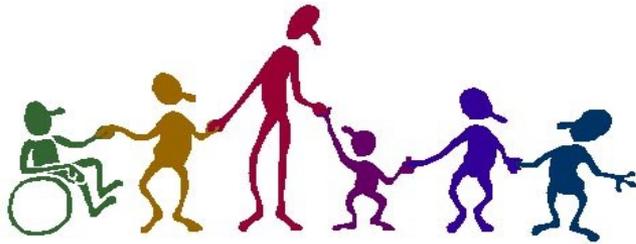
- Noise Complaints
  - Business
  - Dogs – Animal Control
- Civil Stand-By
- Online Reporting
- Document Retrieval
- Discretionary Calls





Who You Gonna Call?

Crime Prevention is  
**EVERYONE'S JOB**



**WHY?**

# Crime Fighter's Toolbox



**Organizing and Working on improving neighborhood safety**



**Knowledge**



**Traditional Policework, Arrests**

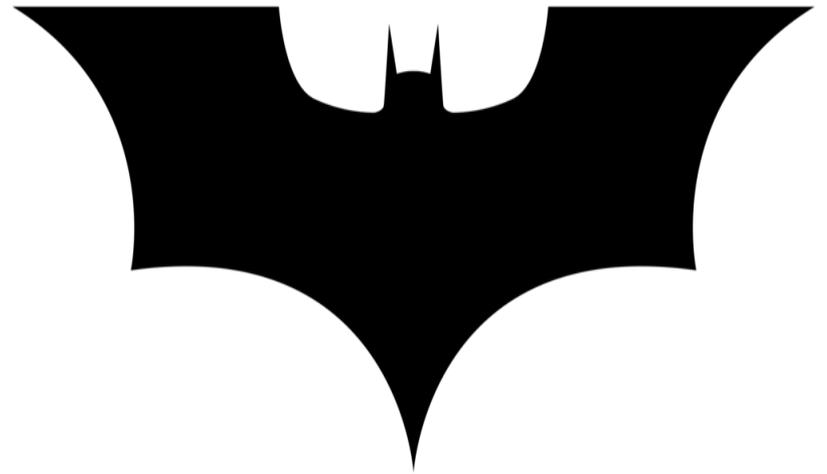


**Public reports crime**

# Why Does It Matter?



**Old School: Has to do everything himself. Relies on his own physical powers**



**New School: His power is his mind, influence, technology**

# Crime Prevention Triangle

**“The anticipation, recognition and appraisal of a crime risk and the initiation of some action to remove or reduce it.”**





*LetsGoDigital*

# REPORTING

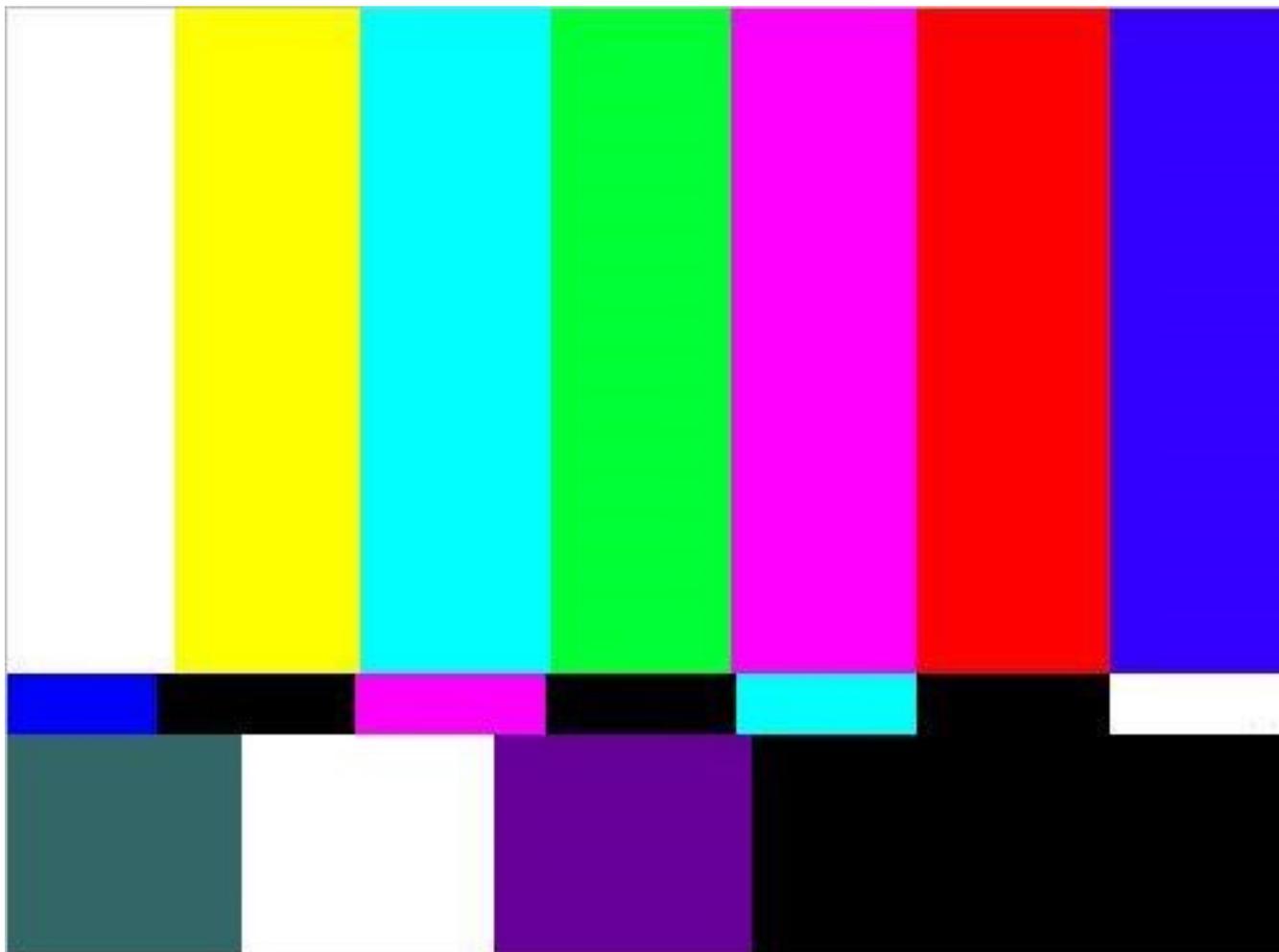
- Be aware of your surroundings
- Report suspicious activity and crimes
- Dialing the Non-Emergency number (510)233-1214 (press 0) or 911.
- Text 911 if you are unable to make a voice call.

# Online Reporting

<https://secure.coplogic.com/dors/en/filing/selectincidenttype?dynparam=1637187919706>

- Custody Orders
- Harassing Annoying Phone Calls
- Hit and Runs
- Identity Theft
- Lost Property
- Theft
- Trespass
- Vandalism
- Vehicle Burglary

# This is A Test



# Important Numbers



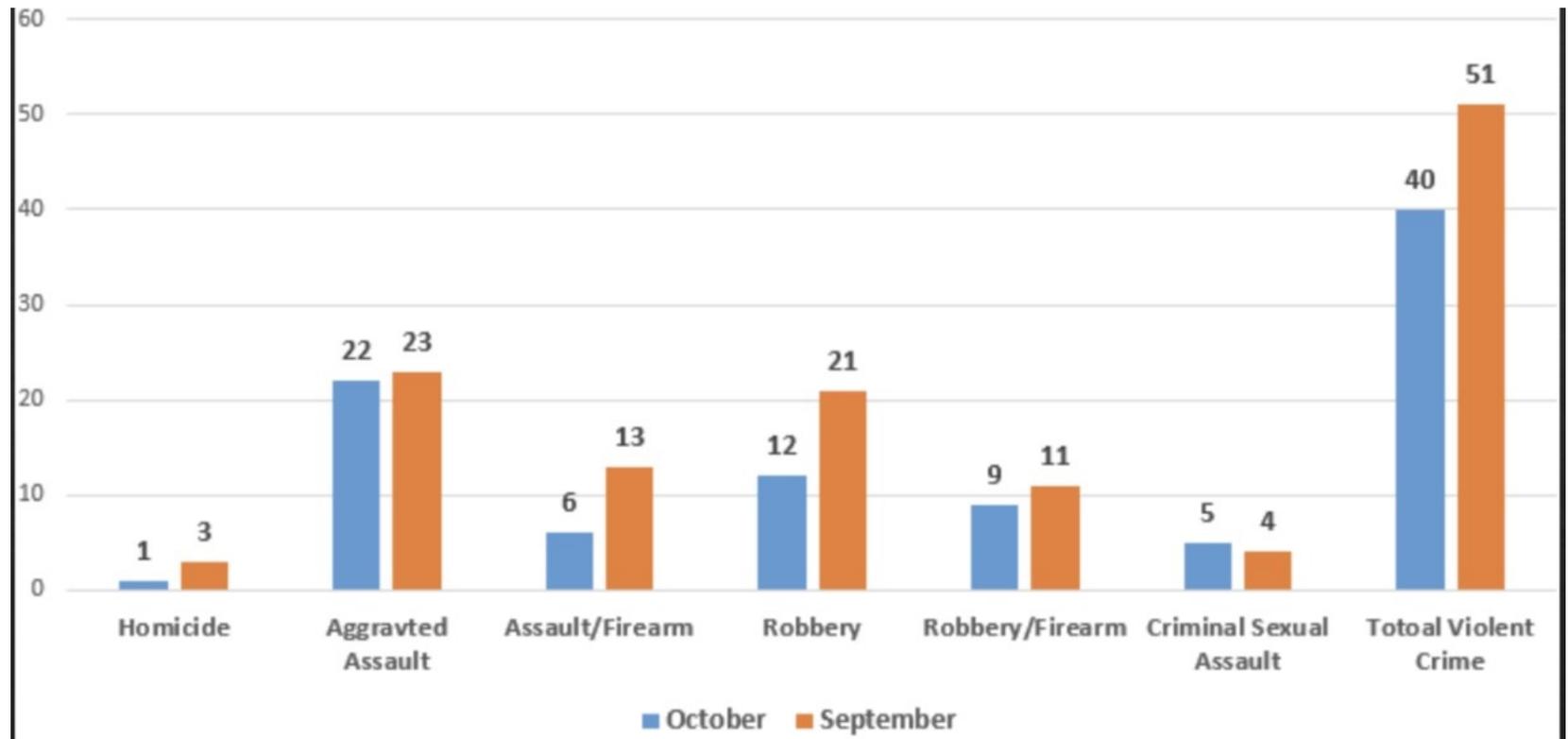
## **Non-Emergency Dispatch -- (510) 233-1214 #0**

Description of what's happening/who is involved, description, clothing

Location

Car makes/models/plates

# Violent Crime Stats



# Property Crime

- Car Burglary /Car Theft
- Package Theft
- Home Burglary
- Commercial Burglary
- Theft
- Vandalism
- Graffiti
- Identity Theft

# Property Crime Target Hardening



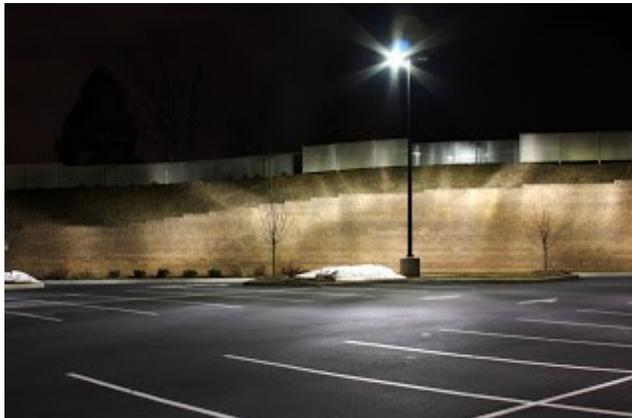
**ALARMS**



**SECURE YOUR CAR**



**CAMERAS/ DOORBELL MONITORS**



# VIOLENT CRIME

- Robbery
- Shootings
- Sexual Assault
- Arson
- Battery
- Domestic Violence

# Violent Crime Prevention/Interventions

Many different ways to impact, more challenging

- Addressing root causes
- Education Prevention
- Arrests and prosecutions
- Safe space for youth in the neighborhood to have positive ways to engage
- Social service programs
- Identifying individuals most at risk or involved in violent crime
- Eliminating nuisance properties

# Other Common Issues

## Common Neighborhood Concerns

- Traffic
- Illegal Dumping
- Mental Health Crisis
- Human Trafficking
- Loud Parties
- Fireworks/ Sideshows
- Drug Sales
- Homelessness
- Parking Enforcement
- Code Enforcement (Not handled by PD)
- Harassment and Criminal Threats
- Trespassing

**THE  
POLICE**

# Problem Solving Policing

- Views the Community as partners, with different but equal roles
- Has timelines and dates
- Uses multiple resources (Code, City, Faith, CBO)
- Doesn't overpromise
- Seeks understanding, when agreement cannot be reached
- Has long-term and short term goals

# POLICE BEATS/DISTRICT

## Southern

- Santa Fe
- Point Richmond
- Annex
- Coronado
- Laurel Park
- Pullman
- Eastshore
- Panhandle Annex
- Marina Bay
- **BEATS(1,2,3)**

## Northern

- North and East
- East Richmond Heights
- Hilltop Faimede
- Parchester
- May Valley
- Richmore Village
- Hilltop Green
- **BEATS (7,8,9)**

## Central

- Iron Triangle
- Belding Woods
- North Richmond/Shields Reid
- Atchison Village
- **BEATS(4,5,6)**

# Police Beats/ Geography and Structure

3 Districts – (Northern, Central, Southern)

9 Beats

PATROL CAPTAIN – CAPTAIN WALLE



- Lieutenants



- Sergeant



- **Officer**



# RPD PATROL TEAM

**Captain A. Walle**

510-620-6990

*Monday - Friday*

*9:00 AM to 5:00*

*PM*

[awalle@richmondpd.net](mailto:awalle@richmondpd.net)



**Lieutenant T.  
Mollenbernd  
(Central)**

510-621-1536

*Monday - Thursday*

*3:00 PM to 1:00*

*AM*

[tmollenbernd@richmondpd.net](mailto:tmollenbernd@richmondpd.net)



**Lieutenant M.  
Stonebraker  
(Southern)**

510-965-4917

*Monday -*

*Thursday*

*6:00 AM to 4:00*

*PM*

[mstonebraker@richmondpd.net](mailto:mstonebraker@richmondpd.net)



# WHO IS MY BEAT OFFICER?

## **Southern District**

<https://www.ci.richmond.ca.us/988/Southern-District>

## **Central District**

<https://www.ci.richmond.ca.us/987/Central-District>

## **Northern District**

(Lt. Position Vacant, Captain Walle, Temporary)

<https://www.ci.richmond.ca.us/986/Northern-District>



# Working With the Police

Report Crime or Suspicious Activity - Dial 911  
or (510) 233-1214 #0

E-mail Your Beat Officers  
[pdbeatx@richmondpd.net](mailto:pdbeatx@richmondpd.net)

Meet officers In person at watch groups, neighborhood  
councils or on the beat.

# Working With the Police continued

1

- Add your officer liasion to your (relevent) communication lists

2

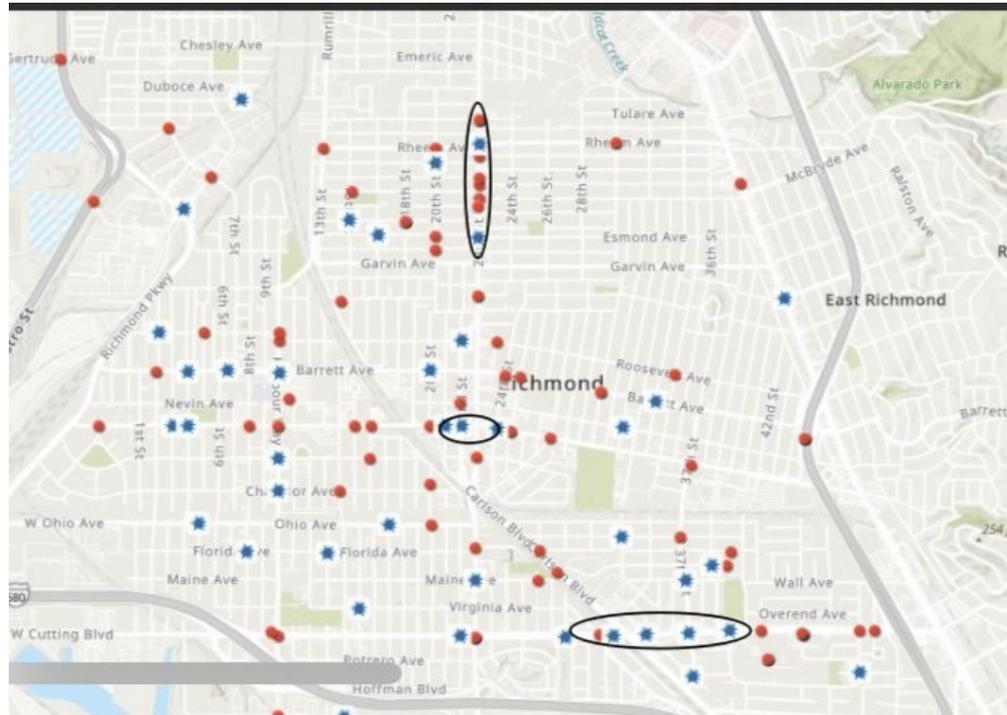
- Identify neighborhood problems and stay in contact with officers to impact them.

3

- Invite officers to your neighborhood events. Give good notice.

# Crime Mapping

## Crimemapping.com



RPD was able to hire our Crime Analyst which provides support for the department's prevention efforts.

# OTHER RESOURCES

**CODE ENFORCEMENT** – Blight on PRIVATE property

**PUBLIC WORKS** – Dumping on public property and parks

**PARKING ENFORCEMENT** – (2) For the City  
Parking enforcement

**PARKS DIVISION** – Issues with the maintenance of the parks.

# RESOURCE LIST

## **Code Enforcement Division**

510-621-1279

## **Graffiti, Illegal Dumping and Blight Hotline**

510-965-4905

## **Public Works**

**Director Joe Leach**

**[joe\\_leach@ci.richmond.ca.us](mailto:joe_leach@ci.richmond.ca.us)**

## **Parks & Landscaping**

Phone: 510-231-3004

Fax: 510-231-3072

## **Abandoned Vehicle Hotline**

510-620-6644

# BEHAVIORAL HEALTH

- Mobile Crisis Response Team (MCRT) provides professional, same-day intervention for adults who are experiencing mental health

<https://cchealth.org/mentalhealth/mcrt.php#simpleContained4>

- **When to call 911**
- If there is immediate danger, call 911 immediately. For example:
- In the act of committing suicide
- Physically assaulting someone
- Threatening someone with a weapon
- Appears to have a medical emergency

# MOBILE CRISIS

- **When to call MCRT**
- Call 1-833-443-2672 if the behavior is escalating, but the person has not physically harmed or tried to harm anyone during this incident. For example:
  - Threatening suicide
  - Severely depressed
  - Verbally threatening someone
  - Throwing objects or hitting furniture or walls
  - Threatening to run away
  - Could become a danger to themselves or others

If you aren't sure what to do, call MCRT for advice.

- MCRT is currently available from 8:00 a.m. to 10:30 p.m., Monday through Friday and Saturday and Sunday, 8:30 a.m. to 5:00 p.m. Call 911 for incidents after those hours or on the weekend.

# MHET

- MENTAL HEALTH EVALUATION TEAM
- (RPD OFFICER AND CLINICIAN)
  
- MHET Officer Brian Lande
- [blande@richmondpd.net](mailto:blande@richmondpd.net)

# CORE STATS

Who are the Unhoused ?

## FAMILIES

60 individuals in the past 12 months

Approximately 25 families. Pace picked up in the past few months to 3 per week.

### Age at Intake

Accompanied  
Minors 0-17  
(6.15)

TAY (18-24) (3.57)

Adults (25-61)  
(75.40)

Seniors (62+)  
(14.88)

Percentage with  
Disabilities (77%)

### Race/ Ethnicity

American Indian  
(12.9)

Asian American (.99)

Black, African-  
American (50.9)

Pacific Islander (.99)

White (25.40)

Latin(a)(o)(x) (19.64)



Total Contacts  
Made: 1,060;  
Unduplicated  
clients contacted:  
504

### Gender

Female: 40.48

Male 59.33

### City where housing lost

Richmond 66.87%

Outside Contra Costa  
18.25%

Rent Moratorium Impact?

# C.O.R.E. Homeless Outreach

- Engages and stabilizes homeless individuals living outside through consistent outreach to facilitate and/or deliver health and basic need services and secure permanent housing.
- Serve as an entry point into Contra Costa's coordinated entry system for unsheltered persons and work to locate, engage, stabilize and house chronically homeless individuals and families.

# HOUSING OPTIONS

## Direct Service RESOURCES

### City Efforts

### County, NGO Efforts



Street Outreach Services (CORE)



Safe Parking Sites



Motel Vouchers



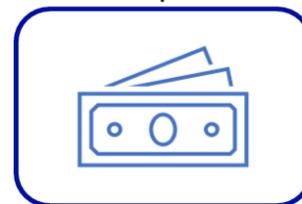
Scattered Sites Programs

Transitional Village In Progress

In Progress HOMELESS TASKFORCE

**SOS Richmond!**

Housing Consortium of the East Bay (Rydin)



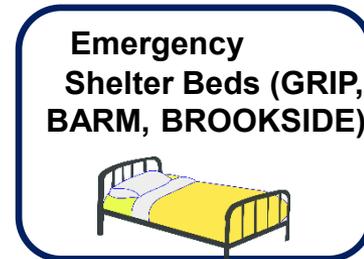
Rapid Re-Housing Rental Assistance



Permanent Housing Vouchers



Motel Temporary Housing Program

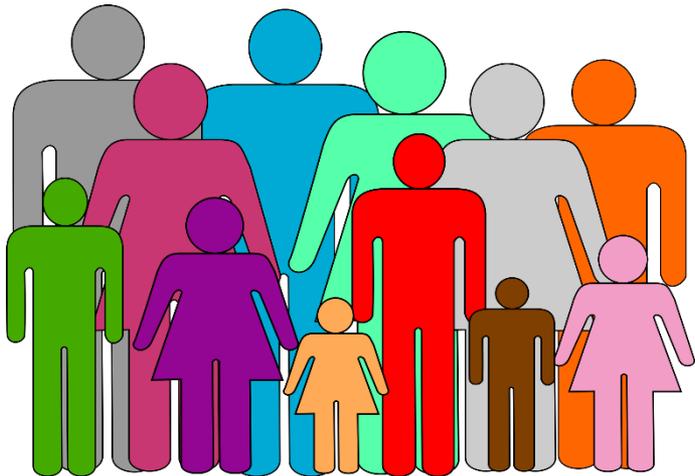


Emergency Shelter Beds (GRIP, BARM, BROOKSIDE)

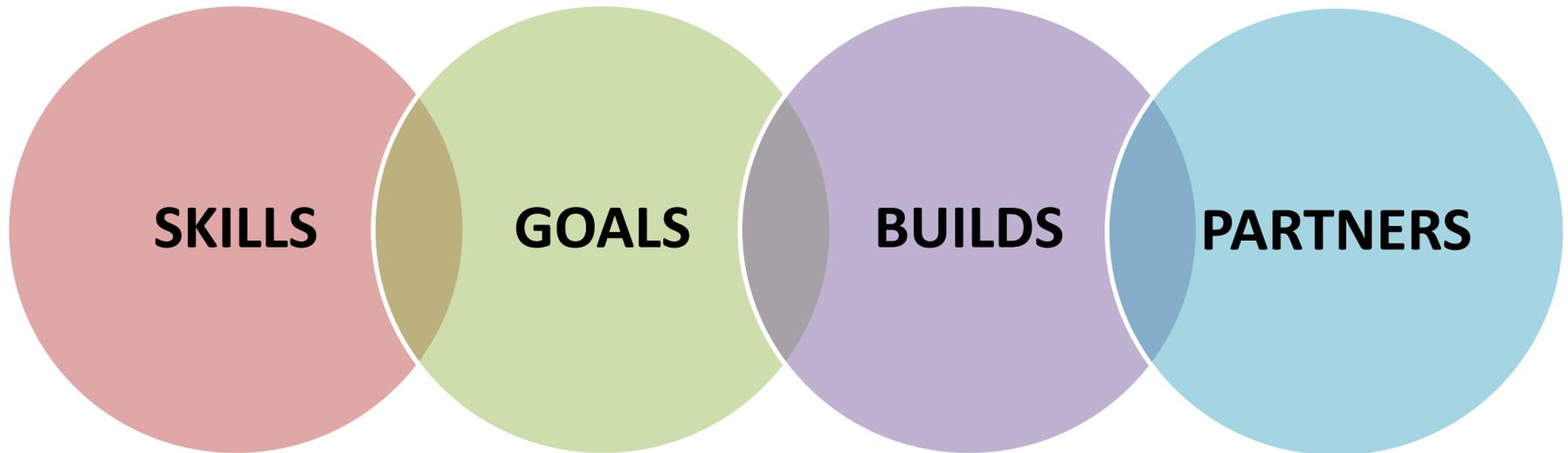
Marriott, Surestay, Roomkey

# NEIGHBORHOOD/ COMMUNITY WATCH

“A neighborhood watch program is a group of people living in the same area who want to make their neighborhood safer by working together and in conjunction with local law enforcement to reduce crime and improve their quality of life.”



# The Benefits of Neighborhood Watch



Studies show that Neighborhood Watch is effective because

- It unites neighbors around a common goal—safety and security.
- It provides basic skills to all members on preventing crime and reporting suspicious activities or crimes.
- It builds a base for correcting neighborhood problems.
- It builds partnerships between neighbors, police, and other civic groups.

# SELF-DIRECTED

Neighborhood Watch receives support from the City, but are self-directed



You pick the area you'd like to focus on, and your priorities



Registered groups recognized by the City

# Training



# Respecting Diversity/ Observe and Report

1

- Avoid generalizations of entire "groups" of people.
- Do not permit discriminatory or inflammatory language in your groups. Remind the group that we should respect diversity. Example, " It's always the X people who do that."
- Examine your own biases. We all have them, but we can overcome them.

2

- Remember, *behavior is criminal*, groups of people are *not* automatically criminals. Non-criminal behavior can be subjective.
- Take care to incorporate all sections of the community in your watch group, (bilingual, renters, homeowners, youth, all races, ethnicities, gender, sexual orientation, abilities.)

3

- Your **ONLY** role is to observe and report. It is not to intervene.

# EXAMINING OUR OWN BIAS

- IS IT A CRIME?
- IS THIS A POLICE MATTER? IF NOT, WHAT ARE OTHER RESOURCES I CAN ACCESS?
- IS THIS SOMETHING THAT MERITS A POLICE RESPONSE?
- AM I FEELING FEAR/THREATENED? IS THERE AN ACTUAL REASON TO BE CONCERNED?
- AM I JUDGING THIS PERSON DIFFERENTLY THAT I WOULD JUDGE SOMEONE I RELATE TO?

# SOCIAL MEDIA POSTING

- Be aware of the language you use to describe or “other people”
- Make an effort to actually get to know your neighbors.
- Make an effort to understand points of views that may not be your own (Kids riding bikes unsafely is a concern, but is there a way to address it internally first?)

# Starting a Watch Group

How do I get started?



# GET THE WORD OUT



# CHECKLIST

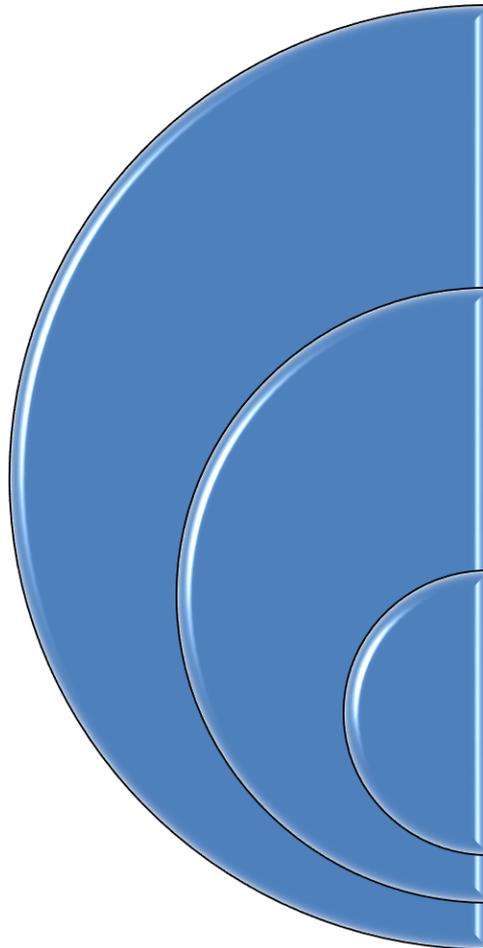
- INTERESTED?
- WILLING TO MEET?
- WILLING TO HELP COORDINATE?



# THINGS TO CONSIDER

- ✓ TRANSLATION
- ✓ IDENTIFYING NATURAL LEADERS
- ✓ HOW LARGE OF AN AREA DO YOU WANT TO COVER? (We recommend no more than 5 blocks)
- ✓ HOW WILL YOU MEET? (ZOOM, HYBRID, IN PERSON?)
- ✓ WHO WILL FACILITATE THE FIRST MEETING?

# Getting Started (Or Restarted)



<h2>Car</h2>	<ul style="list-style-type: none"><li>• Identify neighbors who may be interested.</li><li>• Outreach through flyers, phone, Nextdoor, e-mail</li></ul>
<h2>Key</h2>	<ul style="list-style-type: none"><li>• Find a meeting host and set a date</li><li>• Identify "Key" neighbors who can help!</li><li>• Invite PD, or other speakers</li></ul>
<h2>Ignition</h2>	<ul style="list-style-type: none"><li>• Elect your Chair and Block Captains</li><li>• ID your priorities</li><li>• Keep in touch with each other and the police department</li></ul>



# U-Turns Permitted!

Restarting? It's Ok to may a U-Turn!

What happened? Lessons Learned.

Car, Key, Ignition!

# EXAMPLE

- Joy has lived on her block for just under five years. She doesn't know very many of her neighbors. She tried starting a neighborhood watch a few years ago by flyering the neighborhood. She got a few people interested, including James, who has lived on the block for 20 years, but never held an actual meeting. What should she do?

# Getting Your Neighbors Involved

- Assign team leaders
- Translation Needs
- Plan Block Party
- Emergency Preparedness CERT Training
- Fundraising local businesses
- Support a cause
- Rally your public officials, and business owners





## SAMPLE NEIGHBORHOOD WATCH AGENDA

- Welcome (Host)
  - Introductions (LIMIT TIME)
  - Agenda Review (WHY?)
  - Pressing Neighborhood Concerns - (NOTE TAKER)
    - Speaker/ Training – (THIS COULD BE THE BLOCK CAPTAIN, POLICE DEPARTMENT, CRIME PREVENTION, A LOCAL BUSINESS, OR ANOTHER GROUP) FOR NEWBIES –
      - What is neighborhood watch?
      - Working with the police department
    - Being a “Good Witness” / Respecting Diversity
      - How do we want to communicate
        - Our Geographic area
      - Signs, Registration and Training
    - Elect Chairs, Captains, Co-captains
    - New Business – Plan Meeting Dates
- You’re done!



# Crime Prevention Through Social Media

- Facebook
- Nextdoor
- YouTube
- Twitter
- Instagram



Instagram



Nextdoor™

# Social Media

- PROS: Sites like NextDoor are a popular very easy way to spread information,



- CONS: Some platforms are not as good for privacy or mass information sharing as NextDoor vs. Facebook.
- Easy to spread rumors or unconfirmed facts. Police cannot see private neighborhood discussions.
- Not everyone has internet access or social media.
- Not moderated by neighbors but by a third party. People can be inconsiderate.

# E-mail list, Group



- PROS: Easy to set up an “e-mail tree” with everyone on it, or a google group to share information, meeting dates, announcements.
- You can share information with neighbors and police at the same time.
- CONS: Some people may not want their private e-mail shared in a group.
- The list can be open or basically “self run” but still needs a moderator.
- Not everyone has internet access or social media.

PLAN! PLAN! PLAN!



# Getting Your Plan Together

- What are the issues?
- Who are your neighbors?
- Who will help you?
- Are there any barriers to neighbors participating
- Where could you meet?
- What is a good meeting time?

# REGISTER



## **Benefits**

- FREE Training Updates
- FREE Signs
- Support
- E-mail Updates
- NNO
- Free Items



- Window Signs as soon as you register
- Send a representative to 6 crime prevention meetings and we install metal signs free of charge.
- Signs don't work unless people are watching!

## Signs



# Crime Prevention Executive Board



# Training Meetings

Third Wednesday of every month

4:00 pm via Zoom

Recorded and shared

New Topic Each Month

# Staying Power!!!

Meet Quarterly

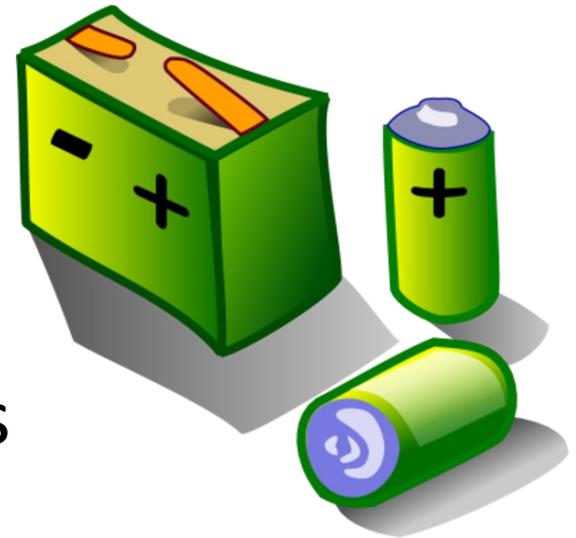
Develop Good Block Captains

Keep Three Priorities

Invite Speakers to your meetings

Delegate

Have Fun!



# Questions?

RICHMOND POLICE DEPARTMENT

Michelle Milam

[mmilam@richmondpd.net](mailto:mmilam@richmondpd.net)